

PATENT



Application No. 09/282,747
Attorney Docket No.: 99-007

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

CUSTOMER NO. 22927

Applicants: Walker et al.
Application No.: 09/282,747
Filed: March 31, 1999
Title: METHOD AND APPARATUS FOR PROVIDING CROSS-
BENEFITS BASED ON A CUSTOMER ACTIVITY
Attorney Docket No. 99-007

Group Art Unit: 3622
Examiner: K. Le

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT AND RESPONSE

to the Office Action mailed December 7, 2004 (Paper No. 2004 1130)

Dear Examiner:

In response to the **Final** Office Action mailed December 7, 2004, (Paper No. **2004 1130**), entry of the following amendments and consideration of the following remarks into the above identified application are respectfully requested.

This document is being filed by the Applicants' representative on behalf of the present Applicants for patent. Accordingly, references to "we", "us" "our" and the like all indicate the present Applicants for patent. References to "you", "your" and the like all indicate the present Examiner.